

Privacy Policy

BHP Tech Services ("we", "us", "our") is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our services.

1. Information We Collect

- **Contact Information:** Name, phone number, email, address
- **Service Information:** Device details, service requests, and technical issues
- **Payment Information:** Transaction details (processed via third-party providers)

2. How We Use Information

- To provide and manage our services
- To communicate regarding services and support
- To process payments and maintain records

3. Device Data & Access

- During service, we may access files or system data necessary for diagnosis and repair.
- We do not intentionally access personal files unless required for service.
- Clients are responsible for backing up and securing their data before service.

4. Data Protection

- We take reasonable measures to protect your information.
- Access to data is limited to authorized personnel only.

5. Data Sharing

- We do not sell or rent personal information.
- Data may be shared with service providers (e.g., payment processors) where necessary.
- We may disclose information if required by law.

6. Data Retention

- We retain information only as long as necessary for service and legal purposes.
- Service records may be kept for business and support continuity.

7. Security Disclaimer

- No system is completely secure.

- We are not liable for data breaches, cyberattacks, or unauthorized access beyond our control.

8. Your Rights

- You may request access, correction, or deletion of your personal data.
- You may opt out of marketing communications at any time.

9. Updates

- We may update this policy at any time. Continued use of our services means acceptance of updates.

10. Contact Information

- **Email:** info@bhptech.com.np
- **Phone:** +9779714225222
- **Address:** Bagalamukhi Mandir Tole, Gulariya, Bardiya
- **Website:** www.bhptech.com.np